

# FAQs

Our most frequently asked questions. Please get in touch for more information

## “Can we arrive early to decorate the venue?”

Your hire time includes the time you have to decorate the venue. Example : Hire time 18:00-00:30, guest arrival at 19:00 leaving you 1 hour to decorate the venue. Let us know if you require an earlier hire start time to allow for this. If you are planning on booking things like balloon displays, large LED letters, Candy Cart, DJ/Band, Photo Booth, Marquee etc, please let us know before confirming your booking with them, so that we can check timings and logistics for setup and collection. Please note we do not allow confetti of any type in the venue including inside balloons. A £100 cleaning charge will occur if it is used in the venue. Real candles are also not permitted.

## “What time can under 18's stay until?”

See ‘License Conditions’ on Page 9.

## “Is there accommodation available”

We do not have on-site accommodation, however there are many hotels in Hove & Brighton only a short taxi journey away.

## “Can we have live music or a DJ outside?”

Live bands and DJ's are permitted inside the venue only. There are several options for music & entertainment :

- Hire one of our recommended DJ's or singers.
- Hire your own entertainment with all of their own equipment.
- Create a public Spotify playlist to play through the pub's sound system (inside only) on the venue's device, controlled by staff.

Due to council restrictions, brass instruments are not permitted and drummers must use brushes. We do not allow Karaoke.

## “Can we bring in our own food or use an outside catering company?”

We do not allow outside catering, or supplying your own food or alcohol. You are more than welcome to bring a celebration cake with napkins/plates if you wish to serve it to your guests. Alternatively you can add our 'Cake cutting' service. You are also welcome to have a Candy Cart/sweets.

## “Is the venue wheelchair accessible?”

The West Wing (main) entrance is wheelchair accessible, and access to the East Wing can be gained via the West Wing for wheelchair users. Unfortunately we do not have an accessible toilet. Both the main garden and Apple Tree Corner garden are multi-level with steps. There is wheelchair access to the first level of the Apple Tree Corner Garden only.

## “Is there nearby parking?”

We are in Parking Zone L. There is free on-street parking on all surrounding roads from 12:00-18:00 & 19:00 onwards. Resident permit-only bays operate 11:00-12:00 and 18:00-19:00, 7 days a week including bank holidays. Alternatively, there is nearby NCP pay-by-app parking (5 minute walk) for up to 24 hours.

## Can we collect everything the next day?

Yes, our team will take down all decorations and box everything up ready for collection the next day. All large equipment such as DJ setup, large LED Letters etc must be collected the following morning before the pub opens - please discuss to confirm timings.